



Remote User Guide: Client

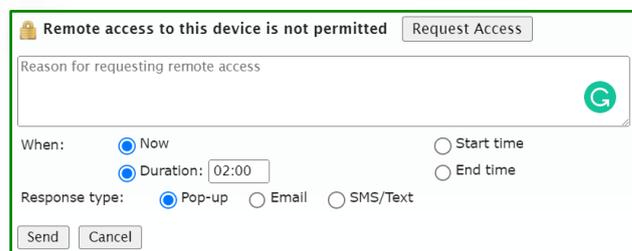
Step 1 – Login to the PCD Greendoor remote access platform

1. Open your preferred browser:
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2. Access the GateManager at: <https://greendoor.heiway.net/lm>
3. Select **"Authenticate with Microsoft"** and press **"Login"**
 - You are now redirected to [Microsoft Azure Single Sign-On](#)
 - Login with your credentials.

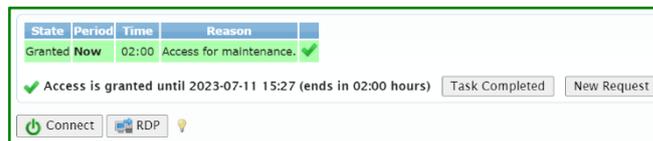
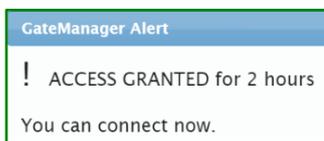
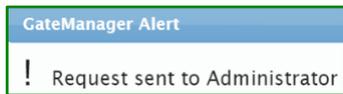


Make sure to have your mobile device with the 2FA app ready as you will be asked for it.

Step 2 – Find your equipment > Request Access>Start working



1. When logged into the platform you will see the equipment listed by location, and you can request access.
2. Select the equipment you need access to, click **"Request Access"** – put in a comment if needed.



3. A popup will appear and show you to whom the request has been sent.
4. When connection is approved, a popup will notify you and the button will change to **"Connect"**.
5. The first time you connect to the **PCD Greendoor Remote Access Platform**, a software (client) needs to be installed.
 - Press **"Click to Detect"** in the bottom-left of the browser. An exe/installer file (Called **"LinkManager"**) will be downloaded, and you need to run the installer as admin for the first time.

Installation guide can be found on the next page.

If the LinkManager is already installed and ready you can move directly to the next point.

- When the LinkManager client is installed and running, **"LinkManager: Ready"** will be displayed in the bottom-left of the browser.



6. Press **"Connect"** to connect to your equipment. The IP address of your equipment will be "injected" in the Windows routing table, making your devices available as if you were locally connected.



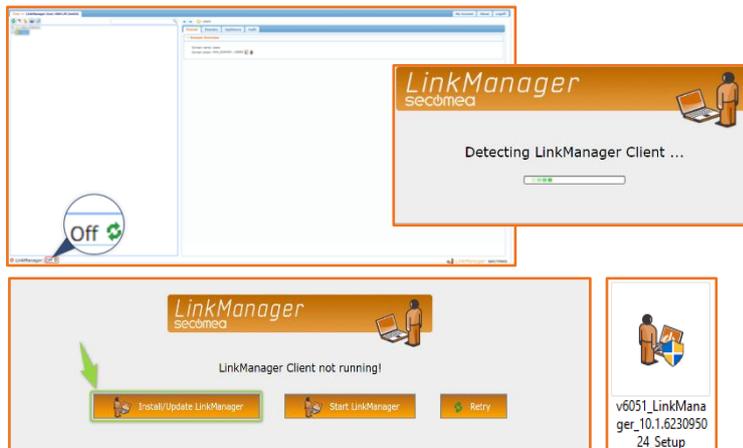
Start your programming tool and start your work.



Install LinkManager Client

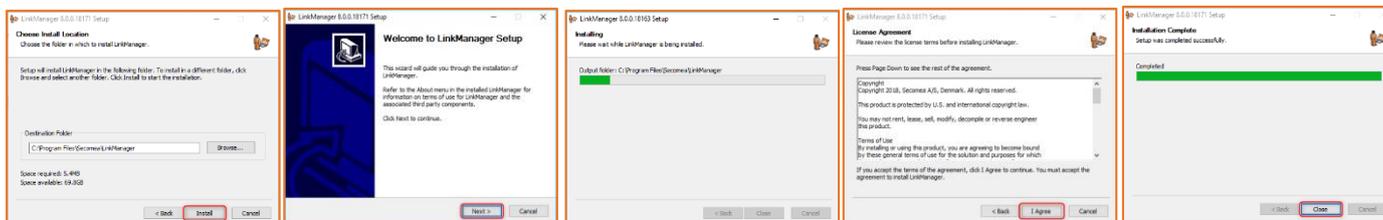
Step 1 – Download the LinkManager installer

1. Click on the refresh button at the bottom-left of the window.
 - The browser will attempt to detect the **LinkManager Client**, if not installed, you will be prompted to install it.
2. Click **“Install/Update LinkManager”** to download the **LinkManagerSetup.exe** installer.



Step 2 – Install LinkManager

Run the downloaded **LinkManagerSetup.exe** installer and go through the installation.



Step 3 – Start LinkManager

Click **“Start LinkManager”** and the browser will automatically detect and start the **LinkManager**.



In the platform window, it will now show **LinkManager: Ready** instead of **LinkManager: Off**

You have now installed **LinkManager**.



Please refer to **“Remote User Guide: Client”** for more information on how you can connect to equipment.